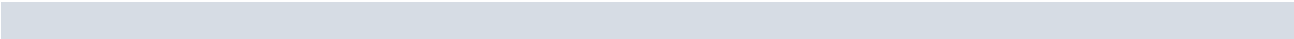


Department / Service	Total requests received	Responded to in time	Responded to late	Running in time	Running	Likely overall %
Chief Executives						

Request No	Date Received	Date Due	Date Closed	Duration	Subject	Late Closure	Details
13952	01/04/2022	04/05/2022	18/05/2022	30	Debt Recovery	Late response from information provider	Late due to resource issues due to year end and introduction of new system
15277	23/01/2023	20/02/2023	01/03/2023	27	Funding Values	Late response from information provider	Community Development did not respond to e-mail or respond until reminded by FOI team
14116	29/04/2022	30/05/2022	31/05/2022	21	Training, materials and communication related to specific organisations	System issues	Response sent in full 1 day late, due to technical issues with zipped file.
14641	23/08/2022	21/09/2022	22/09/2022	21	School Information: Mull and Iona	Service sign-off delay	Partial response sent 1 day late due to oversight (SH had noted wrong due date).
14481	20/07/2022	17/08/2022	19/08/2022	22	Devices provided to school children	Service sign-off delay	Delay due to picking up FOI workload again after summer break
14529	02/08/2022	30/08/2022	31/08/2022	21	High Hedge Notices	Service sign-off delay	Response 1 day late had to confirm the information supplied was up to date and accurate
14693	06/09/2022	06/10/2022	07/10/2022	21	Vaping products	Response sent to Governance Unit within 3 days of due date	Information received day before due date - delay in issue due to staff absences in FOI team
14636	22/08/2022	20/09/2022	22/09/2022	22	Anti-poverty initiatives	Late response from information provider	Partial response sent, awaiting information from Finance
14352	20/06/2022	18/07/2022	21/07/2022	23	Children & Young Person's	Late response from information provider	This was a complex request that required input from multiple services. Some services were not originally consulted and information provided by some services had to be clarified
15065	29/11/2022	29/12/2022	05/01/2023	23	Personal Injury Claims	Late response from information provider	Delay in responding due to get information from Zurich (insurers)
14746	20/09/2022	19/10/2022	26/10/2022	25	Transportation of Argyll and Bute schoolchildren on local bus services	Late response from information provider	Late response due to resource issues within the Transport team
14360	22/06/2022	20/07/2022	29/07/2022	27	Education Budget Working Group	Service sign-off delay	Late response due to school holidays
14504	27/07/2022	24/08/2022	02/09/2022	27	Luss Traffic Order	Late response from information provider	Late response due to age of information and time to retrieve it, required consideration of information appropriate for release
14012	06/04/2022	09/05/2022	19/05/2022	28	Taxi Licensing	Service sign-off delay	Response had to be checked by manager who was on leave
15234	05/12/2022	06/01/2023	24/01/2023	32	Oban Harbour: community engagement	Admin Error	Missed in inbox and not logged until after due date Requester dissatisfied with lack of response, case closed an opened as a review AMCID 525 BD



15201	09/01/2023	06/02/2023	07/02/2023	Argyll and Bute Council for parking at 21 Lorne street Lochgilphead	Late response from information provider	Late response as the information had to be provided by the Finance team and they did not respond until 7th February.
14121	29/04/2022	30/05/2022	01/06/2022	22 Fly tipping	Late response from information provider	Information provider did not pick up email when originally sent and then a key officer was on A/L. Information was not held and the service requested it from a consultant which caused a delay
14292	23/05/2022	21/06/2022	23/06/2022	22 Use of pontoons	Late response from information provider	Late response due to resource issues within DIS Performance HQ team.
14559	09/08/2022	06/09/2022	08/09/2022	22 Complaint 220712-000445	Late response due to staff absence	Survey results were only available from w/c 6th March. Additional time was required to collate the information as requested by the requester, and this work was impacted by annual leave within Marine Services team.
15407	13/02/2023	13/03/2023	15/03/2023	22 Dunoon linkspan infrastructure survey	Late response from information provider	Late response due to error on the part of Marine Operations Manager.
15545	09/03/2023	06/04/2023	12/04/2023	22 Harbour reference group	Late response from information provider	
15452	20/02/2023	20/03/2023	23/03/2023	23 Battersea Dogs and Cats Home	Late response from information provider	

